

**Table 14a.1.** Percentages to question 14a: “Where do you see or hear English?” by context. The respondents (n=1434) were asked to answer either yes or no to each statement.

Context	Yes <sup>a</sup>	No <sup>a</sup>	No answer	Yes <sup>b</sup>
	%	%	%	%
a. At my place of work	53.8	14.9	31.3	78.3
b. At my place of study	27.1	11.0	62.0	71.2
c. Outside, in the street	78.8	5.6	15.6	93.3
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	12.5	31.9	55.6	28.1
e. In banks, post offices, insurance agencies	20.0	32.2	47.9	38.3
f. In shops, stores	73.2	9.5	17.2	88.5
g. In restaurants, cafés	69.7	7.0	23.2	90.8
h. In hospitals, health centers, clinics	23.9	30.5	45.7	44.0
i. In libraries	23.4	27.0	49.7	46.4
j. In places where I go for my hobbies	34.7	21.3	44.0	61.9
k. In church	7.7	31.2	61.1	19.9
l. At home	45.9	17.9	36.2	72.0
m. In recreational places	39.5	17.8	42.6	68.9
n. In public transport	61.2	11.2	27.6	84.5
I do not recognize which of the languages I see or hear is English	4.1	95.9	0	4.1

<sup>a</sup>Percentages were calculated from all respondents<sup>b</sup>Percentages were calculated from only those respondents who answered either yes or no to the questions**Table 14a.2.** Percentages of respondents who answered yes to items in question 14a: “Where do you see or hear English?” by context and gender.

Context	Total respondents n=1434	Gender		p
		Male n=711	Female n=722	
		%	%	
a. At my place of work	53.8	57.5	50.1	0.005
b. At my place of study	27.1	26.1	28.0	0.418
c. Outside, in the street	78.8	76.8	80.7	0.072
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	12.5	11.5	13.4	0.281
e. In banks, post offices, insurance agencies	20.0	19.0	20.9	0.345
f. In shops, stores	73.2	69.1	77.3	< 0.001
g. In restaurants, cafés	69.7	66.2	73.2	0.004
h. In hospitals, health centers, clinics	23.9	18.6	29.1	< 0.001
i. In libraries	23.4	22.9	23.8	0.664
j. In places where I go for my hobbies	34.7	38.5	31.0	0.003
k. In church	7.7	6.1	9.4	0.018
l. At home	45.9	47.9	44.0	0.136
m. In recreational places	39.5	36.4	42.6	0.017
n. In public transport	61.2	55.7	66.5	< 0.001
I do not recognize which of the languages I see or hear is English	4.1	4.4	3.7	0.478

**Table 14a.3.** Percentages of respondents who answered yes to items in question 14a: “Where do you see or hear English?” by context and age group.

Context	Total respondents n=1434 %	Age				p
		15–24 n=232 %	25–44 n=517 %	45–64 n=535 %	65–79 n=151 %	
		a. At my place of work	53.8	37.7	75.3	
b. At my place of study	27.1	77.8	26.3	11.6	6.7	< 0.001
c. Outside, in the street	78.8	76.5	85.2	78.6	60.9	< 0.001
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	12.5	20.0	16.1	8.2	3.7	< 0.001
e. In banks, post offices, insurance agencies	20.0	24.1	21.7	18.7	12.3	0.024
f. In shops, stores	73.2	73.8	76.6	74.6	55.8	< 0.001
g. In restaurants, cafés	69.7	76.5	82.0	63.4	39.5	< 0.001
h. In hospitals, health centers, clinics	23.9	30.1	27.5	20.7	13.1	< 0.001
i. In libraries	23.4	34.9	28.2	17.9	8.5	< 0.001
j. In places where I go for my hobbies	34.7	36.6	45.1	29.2	15.7	< 0.001
k. In church	7.7	5.9	9.4	7.3	6.4	0.321
l. At home	45.9	57.7	56.2	37.0	24.2	< 0.001
m. In recreational places	39.5	49.9	45.9	34.0	21.5	< 0.001
n. In public transport	61.2	63.0	68.5	58.2	43.5	< 0.001
I do not recognize which of the languages I see or hear is English	4.1	0.3	0.3	5.6	15.3	< 0.001

**Table 14a.4.** Percentages of respondents who answered yes to items in question 14a: “Where do you see or hear English?” by context and residential area.

1: city with over 50 000 inhabitants, 2: town with less than 50 000 inhabitants, 3: rural centre, 4: countryside.

Context	Total respondents n=1434 %	Area				p
		1 n=628 %	2 n=307 %	3 n=242 %	4 n=256 %	
		a. At my place of work	53.8	63.1	52.3	
b. At my place of study	27.1	33.6	25.4	22.5	17.5	< 0.001
c. Outside, in the street	78.8	86.5	80.9	69.3	66.3	< 0.001
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	12.5	17.1	8.7	10.5	7.4	< 0.001
e. In banks, post offices, insurance agencies	20.0	24.9	15.9	13.5	19.0	< 0.001
f. In shops, stores	73.2	77.3	74.3	67.8	67.1	0.003
g. In restaurants, cafés	69.7	78.0	72.0	61.7	54.3	< 0.001
h. In hospitals, health centers, clinics	23.9	24.8	25.0	27.0	17.6	0.061
i. In libraries	23.4	30.2	20.4	18.8	14.6	< 0.001
j. In places where I go for my hobbies	34.7	43.0	31.4	28.4	24.3	< 0.001
k. In church	7.7	9.7	6.5	6.5	5.8	0.122
l. At home	45.9	54.4	45.8	38.3	32.8	< 0.001
m. In recreational places	39.5	44.2	39.3	35.1	32.6	0.005
n. In public transport	61.2	73.7	56.9	51.0	45.0	< 0.001
I do not recognize which of the languages I see or hear is English	4.1	1.8	4.4	4.6	8.5	< 0.001

**Table 14a.5.** Percentages of respondents who answered yes to items in question 14a: “Where do you see or hear English?” by context and education.

1: Primary school (grades 1-6 in the Finnish system), 2: Lower secondary school (grades 7-9/10 in the Finnish system), 3: Upper secondary school, upper secondary school graduate or vocational education graduate, 4: Polytechnic degree, 5: University degree.

Context	Education						p
	Total respondents	1	2	3	4	5	
	n=1434 %	n=125 %	n=241 %	n=673 %	n=148 %	n=226 %	
a. At my place of work	53.8	15.3	31.5	56.9	69.8	82.2	< 0.001
b. At my place of study	27.1	15.3	37.0	22.1	30.1	37.4	< 0.001
c. Outside, in the street	78.8	50.9	70.7	83.3	85.6	88.5	< 0.001
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	12.5	4.2	14.8	11.1	12.3	19.2	< 0.001
e. In banks, post offices, insurance agencies	20.0	9.6	20.7	20.6	21.1	23.5	0.035
f. In shops, stores	73.2	47.5	72.3	77.5	73.4	79.2	< 0.001
g. In restaurants, cafés	69.7	34.6	65.6	72.3	77.4	84.9	< 0.001
h. In hospitals, health centers, clinics	23.9	15.2	24.7	23.3	24.1	29.3	0.061
i. In libraries	23.4	8.9	23.2	23.9	25.5	29.7	< 0.001
j. In places where I go for my hobbies	34.7	13.4	28.1	35.9	41.1	47.3	< 0.001
k. In church	7.7	2.4	7.7	6.7	4.5	16.8	< 0.001
l. At home	45.9	17.9	39.2	49.5	46.2	60.7	< 0.001
m. In recreational places	39.5	19.7	40.0	40.8	40.4	47.5	< 0.001
n. In public transport	61.2	36.0	55.3	63.9	65.5	73.6	< 0.001
I do not recognize which of the languages I see or hear is English	4.1	25.2	3.6	1.0	0	0	< 0.001

**Table 14a.6.** Percentages of respondents who answered yes to items in question 14a: “Where do you see or hear English?” by context and occupation.

1: Managers, 2: Experts, 3: Office and customer service workers, 4: Healthcare workers, 5: Manual workers.

Context	Total respondents n=1434 %	Occupation					p
		1	2	3	4	5	
		n=76 %	n=400 %	n=335 %	n=85 %	n=364 %	
a. At my place of work	53.8	69.5	73.5	62.3	29.6	43.0	< 0.001
b. At my place of study	27.1	11.4	31.8	19.6	17.0	17.3	< 0.001
c. Outside, in the street	78.8	86.2	88.1	81.4	84.0	67.2	< 0.001
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	12.5	9.0	12.3	14.1	19.6	9.8	0.089
e. In banks, post offices, insurance agencies	20.0	18.6	20.1	25.9	10.2	18.7	0.014
f. In shops, stores	73.2	72.8	76.4	80.5	83.0	63.2	< 0.001
g. In restaurants, cafés	69.7	76.7	77.4	75.5	78.3	54.6	< 0.001
h. In hospitals, health centers, clinics	23.9	18.2	23.5	29.0	30.8	17.6	0.002
i. In libraries	23.4	8.6	27.1	25.8	25.9	17.6	< 0.001
j. In places where I go for my hobbies	34.7	33.3	46.8	34.1	31.1	25.3	< 0.001
k. In church	7.7	6.8	12.5	5.3	8.6	5.0	< 0.001
l. At home	45.9	39.3	57.9	45.8	36.5	36.4	< 0.001
m. In recreational places	39.5	30.7	45.6	43.0	42.0	30.5	< 0.001
n. In public transport	61.2	63.3	72.2	66.6	65.6	44.1	< 0.001
I do not recognize which of the languages I see or hear is English	4.1	1.8	0.9	2.5	3.7	9.2	< 0.001

**Table 14b.1.** Percentages by gender in question 14b: “In which of the above mentioned places do you see or hear English the most?” The respondents were asked to choose the three most common places. The question was directed only to those respondents who said they recognized English.

Context	Respondents who recognize English n=1274 %	Gender		p
		Male n=619 %	Female n=655 %	
a. At my place of work	40.5	46.3	35.0	< 0.001
b. At my place of study	17.9	18.9	16.9	0.338
c. Outside, in the street	56.6	54.6	58.6	0.149
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	1.3	0.8	1.7	0.159
e. In banks, post offices, insurance agencies	1.9	2.0	1.7	0.672
f. In shops, stores	46.8	43.4	50.0	0.018
g. In restaurants, cafés	39.1	35.4	42.5	0.009
h. In hospitals, health centers, clinics	3.9	2.0	5.7	< 0.001
i. In libraries	3.8	5.2	2.4	0.011
j. In places where I go for my hobbies	8.1	12.0	4.3	< 0.001
k. In church	1.6	1.2	1.9	0.304
l. At home	27.5	30.5	24.7	0.021
m. In recreational places	9.7	8.2	11.0	0.093
n. In public transport	25.5	21.2	29.6	< 0.001

**Table 14b.2.** Percentages by age group in question 14b: “In which of the above mentioned places do you see or hear English the most?” The respondents were asked to choose the three most common places. The question was directed only to those respondents who said they recognized English.

Context	Respondents who recognize English					p
	Age					
	n=1274	15–24 n=223	25–44 n=493	45–64 n=459	65–79 n=99	
%	%	%	%	%		
a. At my place of work	40.5	22.1	55.9	39.6	9.3	< 0.001
b. At my place of study	17.9	60.9	11.3	7.1	3.6	< 0.001
c. Outside, in the street	56.6	44.9	52.3	63.6	72.2	< 0.001
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	1.3	0.8	0.7	2.2	1.2	0.205 <sup>a</sup>
e. In banks, post offices, insurance agencies	1.9	1.8	2.0	1.6	2.3	0.952 <sup>a</sup>
f. In shops, stores	46.8	36.5	41.0	55.3	60.0	< 0.001
g. In restaurants, cafés	39.1	31.2	46.1	37.4	30.1	< 0.001
h. In hospitals, health centers, clinics	3.9	2.9	4.1	4.1	4.2	0.871
i. In libraries	3.8	5.7	3.8	3.2	2.0	0.332
j. In places where I go for my hobbies	8.1	7.2	9.7	6.9	7.0	0.407
k. In church	1.6	0.9	1.2	2.0	3.2	0.352 <sup>a</sup>
l. At home	27.5	30.5	30.6	23.8	22.3	0.046
m. In recreational places	9.7	9.7	6.5	11.8	15.6	0.008
n. In public transport	25.5	29.3	22.8	24.5	35.2	0.034

<sup>a</sup>Over 20 % of expected frequencies fall below five.

**Table 14b.3.** Percentages by residential area in question 14b: “In which of the above mentioned places do you see or hear English the most?” The respondents were asked to choose the three most common places. The question was directed only to those respondents who said they recognized English.

1: city with over 50 000 inhabitants, 2: town with less than 50 000 inhabitants, 3: rural centre, 4: countryside.

Context	Respondents who recognize English		Area				p
	n=1274	n=588	1	2	3	4	
	%	%	%	%	%	%	
a. At my place of work	40.5	46.6	35.3	39.0	31.5	< 0.001	
b. At my place of study	17.9	21.4	17.1	13.2	13.3	0.011	
c. Outside, in the street	56.6	57.7	56.8	52.8	57.1	0.686	
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	1.3	1.9	0.9	0.8	0.7	0.396 <sup>a</sup>	
e. In banks, post offices, insurance agencies	1.9	2.7	0.8	1.5	1.3	0.215	
f. In shops, stores	46.8	39.1	48.4	52.0	61.6	< 0.001	
g. In restaurants, cafés	39.1	39.9	41.8	41.1	31.3	0.083	
h. In hospitals, health centers, clinics	3.9	2.2	4.0	5.8	6.7	0.014	
i. In libraries	3.8	3.7	4.3	3.4	3.5	0.950	
j. In places where I go for my hobbies	8.1	6.2	11.6	9.5	7.1	0.042	
k. In church	1.6	1.2	0.9	3.8	1.6	0.044 <sup>a</sup>	
l. At home	27.5	30.3	29.7	26.6	17.3	0.003	
m. In recreational places	9.7	6.9	13.1	10.2	12.4	0.013	
n. In public transport	25.5	31.0	19.3	20.1	23.7	< 0.001	

<sup>a</sup>Over 20 % of expected frequencies fall below five.

**Table 14b.4** Percentages by education in question 14b: “In which of the above mentioned places do you see or hear English the most?” The respondents were asked to choose the three most common places. The question was directed only to those respondents who said they recognized English.

1: Primary school (grades 1-6 in the Finnish system), 2: Lower secondary school (grades 7-9/10 in the Finnish system), 3: Upper secondary school, upper secondary school graduate or vocational education graduate, 4: Polytechnic degree, 5: University degree.

Context	Respondents who recognize English n=1274 %	Education					p
		1	2	3	4	5	
		n=77 %	n=207 %	n=633 %	n=135 %	n=217 %	
a. At my place of work	40.5	19.6	18.0	39.4	56.2	63.5	< 0.001
b. At my place of study	17.9	17.6	29.2	15.0	10.8	19.9	< 0.001
c. Outside, in the street	56.6	56.3	52.0	56.0	63.3	58.3	0.336
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	1.3	1.5	2.3	1.3	0	1.2	0.516 <sup>a</sup>
e. In banks, post offices, insurance agencies	1.9	6.7	2.5	1.1	0	3.0	0.002 <sup>a</sup>
f. In shops, stores	46.8	51.8	53.3	49.0	38.8	36.9	0.002
g. In restaurants, cafés	39.1	26.9	36.1	41.8	46.9	34.3	0.011
h. In hospitals, health centers, clinics	3.9	7.5	2.5	4.2	3.9	3.0	0.346
i. In libraries	3.8	2.7	7.8	2.9	5.0	2.3	0.015
j. In places where I go for my hobbies	8.1	10.9	4.8	9.1	3.8	9.2	0.076
k. In church	1.6	2.3	2.0	1.8	0.3	1.2	0.692 <sup>a</sup>
l. At home	27.5	15.5	24.1	28.3	23.5	35.9	0.003
m. In recreational places	9.7	11.7	14.7	9.5	4.3	7.4	0.016
n. In public transport	25.5	25.1	31.9	24.9	30.2	18.8	0.024

<sup>a</sup>Over 20 % of expected frequencies fall below five.

**Table 14b.5.** Percentages by occupation in question 14b: “In which of the above mentioned places do you see or hear English the most?” The respondents were asked to choose the three most common places. The question was directed only to those respondents who said they recognized English.

1: Managers, 2: Experts, 3: Office and customer service workers, 4: Healthcare workers, 5: Manual workers.

Context	Respondents who recognize English  n=1274  %	Occupation					p
		1	2	3	4	5	
		n=67 %	n=379 %	n=310 %	n=76 %	n=293 %	
a. At my place of work	40.5	64.0	56.1	46.2	10.4	31.0	< 0.001
b. At my place of study	17.9	0.6	17.2	12.1	6.8	12.9	0.001
c. Outside, in the street	56.6	56.5	59.5	54.2	66.8	56.8	0.305
d. In offices (e.g. Kela = The Social Insurance Institution of Finland, the tax office)	1.3	0	1.4	2.2	1.5	0.9	0.582 <sup>a</sup>
e. In banks, post offices, insurance agencies	1.9	3.0	0.4	3.6	1.4	2.3	0.051
f. In shops, stores	46.8	50.9	36.3	49.9	69.5	52.1	< 0.001
g. In restaurants, cafés	39.1	47.0	38.8	45.6	36.3	36.3	0.108
h. In hospitals, health centers, clinics	3.9	1.8	4.4	2.5	9.8	4.7	0.048
i. In libraries	3.8	0.6	1.5	4.4	5.2	6.0	0.017
j. In places where I go for my hobbies	8.1	13.6	7.2	6.5	6.5	9.2	0.291
k. In church	1.6	1.2	1.5	0.7	5.2	1.2	0.061 <sup>a</sup>
l. At home	27.5	21.0	34.6	23.9	25.8	23.9	0.005
m. In recreational places	9.7	11.9	9.2	8.3	9.5	9.2	0.929
n. In public transport	25.5	23.5	22.9	26.9	32.4	23.3	0.368

<sup>a</sup>Over 20 % of expected frequencies fall below five.